

# A plan to make your health services better

Update 2: January 2020



We are Southern Health.

Last year, we told you that we want to make our learning disability health services the best they can be.



We set up a planning group called the 'Programme Board' to help make this happen.



Service users, carers, our staff, the people who buy our services and Social Care Teams are all part of the Programme Board.



We want to share some news about the good work that is happening.



1. The Programme Board is making a 'model' for what learning disability services offer people in the future.

A model is a better way of working.

This 'model' will be ready by the end of December 2020.



2. We are looking at how we do things.

We want to know:

Are there things we should change?

Are there things that we only do for some people but should do for everyone?



3. In East Hampshire we are looking at how long it takes for you to see us after your GP has referred you.

Our team has made changes so you are seen more quickly.

This is good news and they will share their work with the Programme Board.

If this goes well, we will get our other teams to do the same.



4. In Southampton, the health and social care teams are working together more closely. This is so your care can be easier for you.



5. We now have an 'Experts by Experience Easy Read Group'. This is a group of people who have learning disabilities who work on information to make it easier to understand.



This group has made an 'easy read referral form' which is being tested by our services. The group has also made an easy read version of Southern Health's Annual Report.



6. The Programme Board is holding a workshop for people who use our learning disability health services. It will be in the spring and we will give you more details about it soon.



In the workshop we will share all the good things that the Programme Board wants to do. We will check that everyone agree with our plans.



If you want to talk about the plan, you can call Jayne Jazz on: 02380 874367.



If you want more detailed information about the Programme Board you can call Rob Guile on: 02380 874461.



We will update you again about how we are getting on with the plan.