

RFIs YTD
408

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Total received	31	27	38	36	45	34	47	34	26	34	26	30
Total closed	6	32	29	35	37	31	31	34	11	32	28	33
Closed as no clarification rcvd	0	0	0	0	0	1	0	3	0	1	0	1
Pending clarification	0	0	1	0	1	1	1	0	1	1	1	1
Withdrawn	0	1	1	1	0	0	5	2	3	0	1	1
Extension applied	0	5	5	1	0	5	5	7	3	3	0	6
Pending / open	0	0	13	16	21	18	20	19	21	16	12	11
3rd party RFI	0	0	0	0	0	0	0	0	0	0	0	0
Refused (DPA/SAR)	3	0	1	2	3	2	4	2	4	4	1	2
Internal Review	0	0	0	0	0	0	0	1	0	0	0	1
Complaint to ICO	0	0	0	0	0	0	0	0	0	0	0	0
Average days (open to closed)	6	14	10	10	10	13	11	11	10	13	10	9
Median days (open to closed)	3	19	8	10	9	17	10	16	6	14	11	7

